

# Step 5 - Looking for leverage

Identify the system's leverage points and suggest ways to change the undesirable behavior.

Look for leverage points where we can best influence the systemic **structure** and **behavior**.

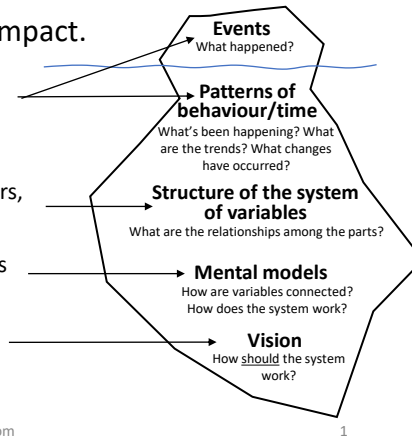
There are **five levels** of leverage & impact.

**Reaction** to events and **adaptation** to patterns: short-term relief of symptoms, but usually no change in behaviour patterns.

**Structure** generates behavior : adjust parameters, stocks, rules, incentives and constraints.

**Mental models** allow for structural relationships to exist in the real world. How do things work.

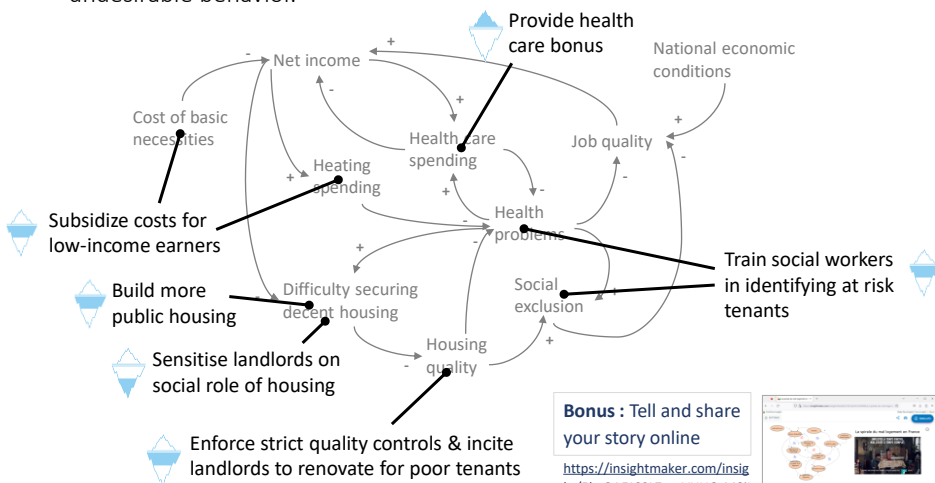
**Vision** determines what variables interact and with what purpose. How should things work.



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